

TODD BROADRICK

CHICAGO, IL 60613 | TODDBROADRICK@GMAIL.COM | WWW.TODDBROADRICK.COM | 563-503-0183

Professional Summary

Product Designer with 4+ years of experience crafting **AI-powered, agentic systems** that bridge technology and human-centered design. Proven success in shaping product strategy, driving AI adoption, and streamlining complex workflows for measurable impact. Skilled in **UX/UI design, AI-powered prototyping, and cross-functional collaboration**, with a strong grasp of **AI ethics, usability, and autonomy**. Passionate about creating experiences that make **agent-driven AI** accessible, responsible, and transformative for **human-AI collaboration**.

Professional Experience

Tempus AI — Product Designer

Chicago, IL | Feb 2025 – Present

- Designed and launched a complete revamp of an AI Agent Builder platform, driving adoption of **500+ users in the first week**.
- Implemented **enterprise-grade AI governance** to ensure compliance and data security.
- Directed a company-wide Generative AI research initiative, **accelerating overall Gen AI adoption by 40%**.

Tempus AI — Associate Product Designer

Chicago, IL | Jan 2024 – Feb 2025

- Designed an AI chat platform that **cut internal intranet search time in half** and reached 50% company-wide adoption within one month.
- Strengthened user feedback loops** through data-driven insights, increasing overall satisfaction.
- Streamlined data product workflows, **reducing creation time by 60%** and accelerating product delivery.

Tempus AI — Technical Writer

Chicago, IL | Feb 2021 – Dec 2023

- Reorganized the technical handbook, **reducing overall navigation time by 35%**.
- Led 5+ cross-departmental workshops**, aligning documentation standards across product, design, and engineering teams.
- Authored comprehensive content guidelines **adopted by 8 product teams**, improving clarity and consistency across 200+ assets.

Kaplan — Technical Writer

La Crosse, WI | Aug 2019 – Dec 2020

- Developed and maintained course documentation** improving educational content quality.
 - Implemented modular content using **oxygen DITA Editor**, optimizing content management.
 - Authored **standard operating procedures (SOPs)** to streamline workflows and improve team efficiency.
-

Education

Iowa State University

B.S. in Technical Communication | Ames, IA | May 2019

Certifications

UX Design Certificate — Coursera | *Completed Jun 2023*

Skills

Design & Research: UX Design, UI Design, Information Architecture, Prototyping, User Research, Content Design, Product Management

AI & Tools: Generative AI, Agentic AI, Prompt Engineering, AI-Driven Design, Figma, Adobe Creative Suite

Collaboration: Cross-Functional Collaboration, Communication, Design Systems